

Terms & Conditions

- Transport insurance is not included. This can be arranged by Hellmann but the customer must make a special request for this
- Fuel and Security charges are subject to change
- This quotation is based on the Currency exchange rate of today based on Oanda.
- Volume ratio for airfreight is based on 1:6.
- Rate currency is EURO and valid for general cargo only based on normal working days.
- Dangerous goods fee will be charged at cost.
- Pick up costs are based on our groupage services and will be calculated on chargeable weight based on volume ratio of 1:6.
- Waiting time longer than 15 minutes will be charged at cost.
- Specific loading time within 2 hours will be charged with Eur 19,50 extra.
- Carrier conditions (no show, cancellation and reservation policy) are applicable and will be send to you on request.
- Payment terms within 14 days, after positive credit worthiness check.

The Dutch Forwarding Conditions in the latest version by FENEX, including an Arbitration Clause in Article 23, deposited at the Registry of the District Court at Amsterdam, Arnhem, Breda and Rotterdam, shall apply. Conditions will be send to you on request or available as per below direct links:

[FENEX Dutch](#) | [FENEX English](#)